








What We Did For Our Patients – April 2026








Lighthouse Group Practice Activity Overview – 22 working days

-  3,145 patients supported by phone – 143.0 per day
-  1,267 routine requests processed online – 57.6 per day
-  5,096 appointment slots provided – 231.6 per day
-  3,745 repeat prescriptions processed – 170.2 per day
-  654 clinical workflow documents processed – 29.7 per day
-  615 referrals sent to specialist services – 28.0 per day
-  151 appointments not attended (DNAs) – 6.9 per day

Thank you to our patients and staff for supporting high-quality care.

What We Did For Our Patients

Lighthouse Group Practice Activity Overview – 01 Jan to 30 Apr 2026 (85 working days)

-  8,783 patients supported by phone – 103.3 per day
-  3,718 routine requests processed online – 43.7 per day
-  19,226 appointment slots provided – 226.2 per day
-  15,999 repeat prescriptions processed – 188.2 per day
-  3,214 clinical workflow documents processed – 37.8 per day
-  1,617 referrals sent to specialist services – 19.0 per day
-  661 appointments not attended (DNAs) – 7.8 per day

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