

FFT Data for January 2024

Lighthouse Group Practice
Carlisle Road
PO5 1AT and
262 Devonshire Avenue
Southsea
Hampshire
PO4 9EH

NHS Patients Seen 2287 in January 2024	Invites Sent 1734 76% invite rate	Responses Collected 62 4% response rate
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These statistics have been calculated using the number you entered in the patient count field for January 2024 in the dashboard.

Rating Breakdown

Very good	Good	Neither good nor poor	Poor	Very poor	Don't know
40 65% of responses	12 19% of responses	1 2% of responses	4 6% of responses	5 8% of responses	0 0% of responses

These responses were collected via the NHS Friends & Family Test Question - **Overall, how was your experience of our service?**

Collection Method Breakdown

Handwritten	Telephone Call	Tablet / Kiosk	SMS / Text Message	Smartphone App or Online	Other
0 0% of responses	0 0% of responses	0 0% of responses	62 100% of responses	0 0% of responses	0 0% of responses