

FFT Data for February 2024



Lighthouse Group Practice
Carlisle Road
PO5 1AT and
262 Devonshire Avenue
Southsea
Hampshire
PO4 9EH

NHS Patients Seen 2268 in February 2024	Invites Sent 1289 57% invite rate	Responses Collected 92 7% response rate
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These statistics have been calculated using the number you entered in the patient count field for February 2024 in the dashboard.

Rating Breakdown

Very good	Good	Neither good nor poor	Poor	Very poor	Don't know
57 62% of responses	15 16% of responses	3 3% of responses	8 9% of responses	8 9% of responses	1 1% of responses

These responses were collected via the NHS Friends & Family Test Question - **Overall, how was your experience of our service?**

Collection Method Breakdown

Handwritten	Telephone Call	Tablet / Kiosk	SMS / Text Message	Smartphone App or Online	Other
0 0% of responses	0 0% of responses	0 0% of responses	91 99% of responses	1 1% of responses	0 0% of responses